

TERMS AND CONDITIONS - SKETCH UP MADE EASY ONLINE PROGRAM

These terms and conditions are part of the enrollment agreement between you and RARE Consultancy Collective Pty Ltd (RARE) as a student of the Sketch Up Made Easy program.

1) Cancellation of Enrollment

i. Within the cooling off period (5 days):

If you cancel your enrolment within 5 days of paying for the course within accordance to Australian consumer law, we will cancel your enrolment in any programs and refund you the total amount you have paid, less any cancellation costs (cancellation administration fee of \$100). All requests to cancel your enrolment MUST be received by us in writing by email within this 5 day period to be eligible. Please allow up to 10 business days after your cancellation has been approved for your refund to be processed.

ii. After the cooling-off period and within 14 days:

If you cancel your enrolment after the 5 day cooling off period and within the first 14 days, you will be able to request a refund (less cancellation administration fee of \$100) and refund approvals are at RARE's discretion. We want you to be satisfied with your purchase, and we also want to know that you gave it your best effort to learn, engage, and apply strategies that we teach in the program. Therefore in order to request a refund the following criteria must be met: You must have accessed the available course content Modules and completed the associated homework. You must have attended at least one live online meetup. You must have engaged in the programs Facebook group – (make a post or comment on a post). You agree to have a phone call with Belinda Smith to discuss your reason for joining the program, your reason for requesting a refund, and demonstrate that the reason is valid – we do not cater for “change of mind”. If your refund is approved, please allow up to 10 business days from the date of approval to receive your refund and not that a cancellation fee of \$100 will be deducted from your eligible refund amount.

iii. Unforeseen circumstances:

In the rare case that illness or inability to participate (excluding change of mind) interrupts your ability to continue with the program, the membership can be put on hold. From the time you cease to participate, any remaining weeks will be credited to you for when you can recommence. This is at the complete discretion of RARE and is decided on a case by case basis.

2) Payments

i) access to the program: Access to online course modules and live training will be granted within 48 hours upon the receipt of the deposit or upon an agreed commencement date. Access to program privileges including memberships, online meetups, training material, referrals and other assets may be revoked, disabled or withheld as we deem appropriate if payments are not made.

ii) payment plan schedule: If you have chosen the payment plan option, we will setup your payment plan via credit card and this will be processed by us automatically. Any requests to change your payment plan must be received in writing 5 days prior to scheduled debit date. It is your responsibility to advise us of changes to payment scheduled and refunds will not be given due to your failure to notify us within this time frame. Your chosen payment plan must be paid on time to maintain access as laid out in 2.i) above.

iii) Discounts: If your enrolment includes any discount for any program, then the discount code must be used at the time of purchase in order to access any eligible discounts. Membership discount codes are cross checked against members to ensure eligibility and discount codes are not permitted to be shared or made public.

iv) Program Details: This program includes ongoing access to 6x online training modules, weekly online meetups and a members only Facebook group. Please note, this is a group online training program and there is no one-on-one support included with this particular program. We guarantee that you will have access to this program for a minimum of at least 12 months from the time of joining.

If you are interested in other RARE programs like Renovation Secrets and Renovation Consultancy Mastery, then please send your expression of interest via email to the RARE support team at support@rareteam.com.au

3) General Legal Components

i) Disclaimer:

The information provided during or in relation to the program is for general purposes only and it does not purport to be comprehensive or to render specific advice - it should not be regarded as advice. If any information or advice that may constitute financial, property, building, legal or business advice is provided via coaching, in the Facebook group, during a meetup or at an event, such advice is not given as an absolute and it is your responsibility as an individual to seek independent and appropriate advice for your own personal situation.

ii) income disclaimer:

The information in this program, at RARE events and in RARE resources are not to be interpreted as a promise or guarantee of earnings. Your level of success in attaining the results from using our products and information depends on the time you devote to the program, ideas and techniques used, your finances, knowledge and various skills. Since these factors differ among each individual, we cannot guarantee your success or income level, nor are we responsible for any of your actions. Understand that the RARE team have a high level of knowledge and skill in both property investing, business, consulting and renovating, which took years to develop and therefore their results should not be considered typical or attainable. Any and all forward-looking statements on the website or in any of our products are intended to express our opinion of the earnings potential that some people may achieve. But many factors will be important in determining your actual results, and we make no guarantees that you will achieve results similar to ours or anyone else's. In fact, we make no guarantees that you will achieve any results from the ideas and techniques contained on our web site or in our products. Assume that case studies or testimonials on this site may not represent the “average” or “typical” customer experience. In fact, as with any product or service, we know that some people will purchase our products or attend our events but never use the information at all, and therefore will get no results whatsoever. YOU FULLY AGREE AND UNDERSTAND THAT RENOVATE AND REAL ESTATE IS NOT RESPONSIBLE FOR YOUR SUCCESS OR FAILURE AND MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND WHATSOEVER THAT OUR PRODUCTS OR SERVICES WILL PRODUCE ANY PARTICULAR RESULT FOR YOU.

iii) Intellectual Property:

All material relating to the program(s) including bonuses, whether presented during, before or after the program is subject to copyright and other intellectual property of their owners and may not be recorded, used or reproduced without the prior written consent of the copyright owner.

iv) Confidentiality:

We respect your privacy and will not share your personal or proprietary information with external parties or course participants. We request that you respect the privacy of other program participants and agree to not disclose proprietary information, ideas, plans and trade secrets that are disclosed by other participants, nor to violate the publicity, privacy or intellectual property rights of any program participant.

4) General

The laws of NSW govern this agreement. Should any part of this agreement be determined to be invalid or unenforceable, the remainder of the agreement will be unaffected. This agreement may not be varied except with the written approval of a director of RARE. All terms, conditions and warranties implied by statute that are excludable are excluded from this agreement. For such terms, conditions and warranties implied by statute that are not excludable, our liability for breach of such conditions and warranties is limited to the total amount paid by you to RARE.

Contact us:

Contact the RARE support team via email at: support@rareteam.com.au
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